

## IFD Refund Policy effective July 1, 2023

- Full refunds are given upon request for any reason until the Wednesday prior to the beginning of the course at 5:00 p.m. Central time.
- Enrollment changes may be made prior to this day/time as long as the courses are the same price. Otherwise, a refund and new enrollment will be necessary.
- After this cut-off day/time, refunds are not granted, and enrollment changes may not be made.
- If a course starting date is postponed to another date that has already been opened for enrollment, learners will be invited to either hold a spot for the next session or receive a refund. If the learner elects to move to the new start date, the refund cut-off day/time then moves to the Wednesday prior to the new start date.
- If a course is cancelled, all enrollment fees are refunded automatically.